

The Plough Inn Eaton

To all of our customers,

We are excited to announce that we will be reopening our doors from 2nd December, we have missed you all so dearly and we cannot wait to welcome you back again. We highly recommend booking for tables due to the high demand and we are running on reduced covers to follow social distancing, we will be taking bookings inside for dining & outside will be available for just drinking. We would like to inform you on some of the steps we have been taking to ensure the highest standard of safety for both our customers and staff whilst still delivering our high standard of customer service in our usual friendly, relaxed atmosphere.

So here are some of the steps we are taking,

- We can only welcome guests from Tier 1 & 2. Tier 3 are only welcomed if you are essential workers or if you are carers.
- We can only welcome guests indoors from 1 household or from 2 households if part of a bubble. Please note that you can form a bubble if you are a single adult household or a carer.
- We are taking bookings for indoors and outdoors.
- The rule of 6 applies outdoors for our marquee.
- Alcohol can only be served with a substantial meal.
- Please note that we will not dispense any alcoholic drinks after 10pm and close the premises by 11pm.
- We will be taking contact details for every booking so that if needed, we would be able to get in touch to be compliant with the track & trace.
- We will be cleaning our tables thoroughly following each use, we will also be cleaning the chairs, salt & pepper and the vinegar.
- Please note there is no drinking/waiting are prior to dinner or lunch so we would ask guests to arrive just in time for your booking.
- On arrival we will have a sanitisation station which we will request all guests use before entering.
- We will have a meet & greet station where you will be shown to your table.
- We will be using single use paper menus.
- We will try to reduce the amount of staff visiting your table, you will be allocated one waiter/waitress to reduce the amount of people you will be in contact with.
- Please note you will not be able to go to the bar for drinks, it will all be table service for everyone so that we can ensure safe social distancing is in place.
- We have a no cash policy, so all payments would be required to be by card.

- We will be asking no guests to move tables inside or outside as they will all be set within safe distance.
- Sanitiser will be available in excess throughout the building.
- We will have a manager on duty monitoring all aspects of social distancing & hygiene and ensuring that regular checks are done to make sure the toilets are being kept up to the standards we require.
- Masks or face coverings must be worn by customers and staff unless customers are seated at their table.

Please note, this is just a few of the precautions we will be taking amongst many others to ensure the safety of all staff and customers.

We are extremely excited to welcome you all back,
The Plough Inn team