

## *The Plough Inn Eaton*

To all of our customers,

We are excited to announce that we will be reopening our doors from July 4<sup>th</sup>, we have missed you all so dearly and we cannot wait to welcome you back again. We highly recommend booking for tables due to the high demand and we are running on reduced covers to follow social distancing, we will be taking bookings inside for dining & outside will be available for just drinking. We would like to inform you on some of the steps we have been taking to ensure the highest standard of safety for both our customers and staff whilst still delivering our high standard of customer service in our usual friendly, relaxed atmosphere.

So here are some of the steps we are taking,

- We will book tables up to a maximum of 6 people, who must be from a maximum of two households. All of our tables will be measured out and placed within a safe distance of each other.
- We will be taking contact details for every booking so that if needed, we would be able to get in touch to be compliant with the track & trace.
- We will be cleaning our tables thoroughly following each use, we will also be cleaning the chairs, salt & pepper and the vinegar.
- Please note there is no drinking/waiting area prior to dinner or lunch so we would ask guests to arrive just in time for your booking.
- On arrival there will be a sanitisation station which we request all guests use before entering.
- We will have a meet & greet station where you will be shown to your table.
- We will be using single use paper menus.
- We will try to reduce the amount of staff visiting your table, you will be allocated one waiter/waitress to reduce the amount of people you will be in contact with.
- Please note you will not be able to go to the bar for drinks, it will all be table service for everyone so that we can ensure safe social distancing is in place.
- We have a no cash policy, so all payments would be required to be by card.
- We will be asking no guests to move tables inside or outside as they will all be set within safe distance.
- Sanitiser will be available in excess throughout the building.
- We will have a manager on duty monitoring all aspects of social distancing & hygiene and ensuring that regular checks are done to make sure the toilets are being kept up to the standards we require.
- Gloves and masks aren't mandatory following government guidelines however it is available for staff if they require it, please don't panic if you see staff without PPE as it is clear on the government guidance that it is not necessary, and it is safe to work without.

Please note, this is just a few of the precautions we will be taking amongst many others to ensure the safety of all staff and customers.

We are extremely excited to welcome you all back,  
The Plough Inn team